

# Juan Andres Realpozo

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## WORK EXPERIENCE

### Epic Madison, WI

#### Team Lead

August 2020 – Present

- Lead team to design, implement, and maintain virtual desktop environments for data science
- Work directly with hospital management to understand client needs and define scope of service
- Set team objectives and define quarterly road maps for team of engineers to support clients
- Forecast, plan and coordinate team staffing needs for 150 enterprise cloud hosted clients

#### Systems Engineer

June 2020 – Present

- Responsible for administration and support of Citrix XenApp server environments for Windows server
- Utilize Puppet to automate build, configuration, and management of infrastructure for multiple environments
- Develop monitoring/alerting toolset to ensure server and application integrity and reliability

### SKINI Inc Richardson, TX

March 2017 – June 2020

#### Director of Information Technology

- Automated a scalable wholesale ordering process and fulfillment solution resulting in 200% decrease in resources and time required for process and fulfillment
- Utilized AirTable to design, standup, and maintain a multi-purpose company wide database
- Integrated online order processing with QuickBooks resulting in 100% decrease in manual data entry and payment processing

### Computer Guy LLC Dallas, TX

March 2017 – June 2020

#### Technician

- Enhanced speed and functionality of Windows, Mac and Linux systems on a B2B basis for over 20 clients
- Diagnosed and resolved system vulnerabilities, network, and physical hardware issues
- Evaluated IT systems for potential vulnerabilities and automated updating, patching, and securing systems

## TECHNICAL SKILLS

Programming: Bash, C++, Java, JavaScript, Python, Puppet, R, SQL

Technologies: Cloud Computing, Restful APIs, CI/CD pipelines, Containers, Splunk

Applications/Services: Azure, AWS, Citrix, Git Labs, GitHub Actions, Docker, SysInternals

## EDUCATION

The University of Texas at Dallas – B.S., Information Technology and System Services

August 2016 – May 2020

## PROJECTS

### 3D Printing Platform

- Building a 3D printing platform for creators to upload and showcase custom 3D designs and renders
- Utilized React framework for frontend application Express for backend service hosted in Google cloud

### Web Scraping

- Built application to scan public web pages and integrate with APIs to determine public sentiment
- Ingested data into an ELK instance to create insights and consumable visualizations

### Virtualization Lab

- Set up a personal virtualization lab on an inhouse server to dynamically create windows/linux VMs
- Deployed multiple types of personal web services and applications while automating resource allocation

## ADDITIONAL INFORMATION

Languages: English (Fluent), Spanish (Fluent)

Eligibility: (USPR) Eligible to work in the U.S. with no restrictions